

Splitting Charges Among Multiple Cards

It is not uncommon for a bidder to present more than one credit card to pay for their purchases. The cards are easily collected in the qCheck registration utility. The following instructions describe what to do after you have already imported the flashdrive data into the qCheck Manager of MaestroAuction and gotten the qCheckIDs.

In the qCheck Manager click the Charges to Process tab. If any bidders have provided more than one card a button labeled, Confirm Card Choice will be present in the upper left.





Click the Confirm Card Choice button. You will see all cards (2+) that a bidder has provided. For the top most card listed, enter the amount you want processed in the yellow Charge Limit field.



The charge limit will transfer to the Amount Due field. The remaining balance will be charged to the second card as reflected by the Amount Due field. In this example the first card has been limited to \$500 so the \$1500 remaining balance will be applied to the second card.

qQ	Check De	esktop	Post Event										
	Reconcile Event			Pre	pare Cha	rges	Process Charges				Housekeeping		
	Check Entered Bids				repare for Uplo	ad	Process Charges						
ľ	Enter Cash and Check Payments				ount to Pro	ocess					🗟 Modify iA	TS Fraud Tools	
	Reconciliation Report for qCheck Bidders				\$2,000.0	0	View Processed Charges			6	Delete qCheck Mobile Data		
	Reconciliation Details for qCheck Bi				how All Char	ges	View Reject Code Report			0	Archive qCheck Desktop Data		
Att	tendees	to Expor	a Atte	ndees C	harges t	o Proces	s Station List	Advanced He	elp				
	Show Al	Charges		C	onfirm c	<mark>Check</mark>	Charges to	Process					
	Bid # Bi	idder's Name	Do Not Process	Amount Due	Charge Limit	Amount to Process	Name on Card	qCheck Card In <u>Type</u> Last 4	fo Exp	qCheck ID	Reject Code		
	301 Su	upport, Maestro	Г	\$500.00	\$500.00	\$500.00	S	2675	09/27	A45893024		View/Edit Invoice	
	301 Su	upport, Maestro	Г	\$1,500.00	0	\$1,500.00	S	3207	03/26	A45893102		View/Edit Invoice	

You may now click the Show All Charges button to display the full list of charges for all bidders. The adjustments you just made between cards will be saved.

If a bidder has provided more than one card and no adjustments are made using this process described above then the entire balance will be applied to the first card.